



ABOUT US

At Golden Valley Bank, we pride ourselves on delivering an experience unlike any other. Take our commitment to customers, staff and community—the foundation of true community banking. It's our passion to help businesses grow, help make dreams a reality and better our local economy. We believe this passion for our community starts with our employees. Encouraging our staff to be involved in the organizations and non-profits who strive to make a difference allows them to connect, engage and better understand community needs. The power of community starts at home with our Golden Valley Bank family.

Learn more on our website at www.goldenvalley.bank

TO APPLY

Submit a cover letter and resume on our website's career page at www.goldenvalley.bank/careers or email them to Terri Morris at tmorris@goldenvalley.bank.

Equal Opportunity Employer

OUR CORE VALUES

- ✓ Absolutely Outstanding Customer Service
- ✓ Development and Retention of Knowledge
- ✓ Empowerment
- ✓ Unparalleled Community Leadership
- ✓ The Highest of Corporate Standards

JOB ANNOUNCEMENT

Information Technology Officer

Golden Valley Bank is currently seeking a professional and qualified **Information Technology (IT) Officer** to support the Bank's new and existing IT systems and technology. Our ideal candidate is motivated by their commitment of providing Absolutely Outstanding Customer Service (AOCS) and helping us achieve our goal of being the Best Bank in Town.

Reporting directly to the IT Manager, the IT Officer must have a thorough understanding of IT system processes and business application support. The IT Officer will support the Bank's Information Technology activities, such as daily operations, existing technology solutions, project management, systems analysis, bank systems specification management, computer, and auxiliary operations, as well as provide end-user support to all of the institution's departments. The IT Officer also assists with implementing the overall Bank IT strategy including needs, systems development, hardware/software acquisition and integration.

The ideal candidate will have great communication and problem solving skills with competence to maintain a high degree of confidence responding to user inquiries, ensure resolution of problems and should have:

- A commitment to the vision, mission, and core values of Golden Valley Bank
- Awareness that you can make a positive difference in the community with above average customer service
- Strong written and oral communication
- Ability to maintain a high level of safety for the Bank and follow all security procedures
- Effective problem-solving and analytical abilities
- Knowledge of computer hardware and peripherals
- Experience supporting Business applications

Possess the following qualities:

- Ability to work effectively as part of a team and independently
- Competence to take initiative and prioritize tasks; good time-management, organizational, problem-prevention and problem-solving skills
- Ability to work accurately with close attention to detail
- Excellent customer service skills
- Strong sense of responsibility and accountability

Additional information regarding this position is available upon request, including, a Job Description.

If you value your community, absolutely outstanding customer service, the opportunity for continuous education and believe you possess the commitment, personality, and skills to become part of the Best Bank in Town, we would like to hear from you.